



# Beginners guide to the

Agility Project-Portal

Part 1 – Builders

Part 2 -Suppliers

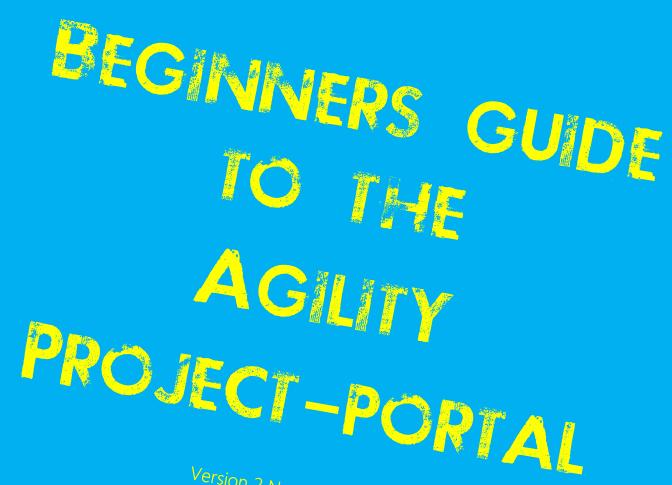
www.project-portal.com.au ©2011 - 2013





Free Support 073716744

# Agility Project-Portal Buillders



Version 2 November 2013

www.project-portal.com.au

Free Support, Help Desk 073716 7444

- Web Browsers Tips & Tricks
- 2 Quick Start The fastest way to get started Shows you how to upload plans and request quotes
- Dashboard The basics, multiple or overlapping projects Provides a critical summary of what is new across all projects
- Project Page

Automatically organises your project

**5** Site Diary Your New Other Best Friend

Coordinate, and improve teamwork. Essential log and task management, useful from presale through to final sign off of attendance items.

- **6 Document Control** Store, Manage and Share documents Makes organising and managing large documents simple. Version control ensures everyone is aware of the latest documents. Access documents from your home, office or site using PC, Mac, IOS or Android devices.
- **Project Template** Request Quotes, Check Contract Pricing
- 8 Site View Coordinate supervisors and back office

Visual, real-time, site view helps supervisors and construction managers organise and coordinate site activities.

**9** Dashboard Intermediate

Revisit dashboard now you have a project, Message Dashboard, How Messaging works

**10** Help & Support Its Ok you are amongst friends.

# Web Browser Tips

Before we start, these tips will help you get the most from any web based application.

1 Not all browsers are equal. Recommended Browsers in order of preference



2 Set the default email browser Email Links & Web Browsing

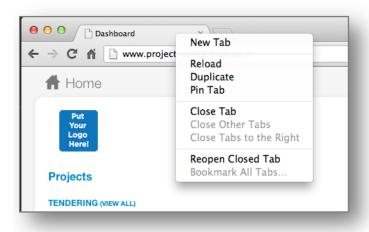
**This is really important!** Getting this right will make your Agility experience far more enjoyable. Irrespective of which web browser you decide to use, e.g. Google Chrome, Safari etc., ensure your default email browser is the same as your default web browser. For example, if you are using Chrome as your default browser, ensure that when you click on a link in an email it also opens Chrome and not a different browser, e.g. Internet explorer. The help desk can show you how to do this.

Open Multiple Browser Tabs Save Time + Use Multiple Screens

Enables you to instantly jump from one project to another without having to wait for the page to download from the web.

**Computer** - Right Mouse Click on a tab and select *New Tab* 

**Ipad** – doesn't have a mouse. Press and hold the link and then select new tab from the menu

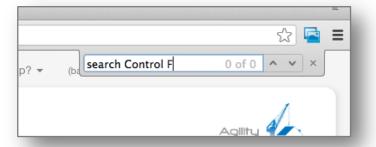


4 Search Browser Page

Web browsers have built in search functions that let you search any web page.

Windows Ctrl F

Mac Command F



**5** Print PDF's Quotes, Order etc

### **Google Chrome**

Move your mouse to the bottom right hand side of your screen and browser menu will appear. Select the print option.



# 6 Printing Your Screen Site View etc

Using Control P or browser options will not print an exact copy of your screen. To print web page exactly as you see it on your screen you need to capture the screen.

#### To capture your screen using in built computer functions

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The screen shot will be saved to your desk top

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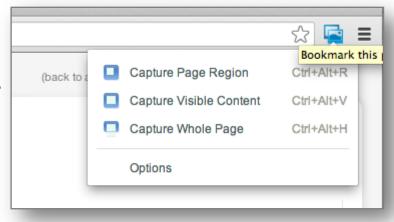
#### **Ipad & Iphone**

Press the home and power button. You will hear a photo clack and the screen will be saved as a photo.

#### **Using Browser Plug Ins**

You can also use special browser plug ins to extend the functionality of your browser.

Call the help desk for more details.



# Effective Communication ...it's an art

Agility makes it easy to request quotes and communicate with suppliers. But let's face it; communication is an art, only you can ensure it is effective.

## No one understands your project like you do

**Sending too little information** – e.g. drawings with no specifications or **too much information**, e.g. drawings with a 400 page specification, makes it difficult for suppliers to prepare your quote. It causes unnecessary delays. Worse still, it may result in your request being put in the too hard basket. Either way you lose.

Agility provides two options to request quotes

- **Category Quotes** , lets you access the quotation checklist. Quotation checklists make it easy for suppliers to understand your project requirements and provide prompt, accurate quotes.
- **Broadcast Quotes** they're fast and super convenient, but don't have a quotation checklist. Broadcast Quotes, relies on your documentation being just right.

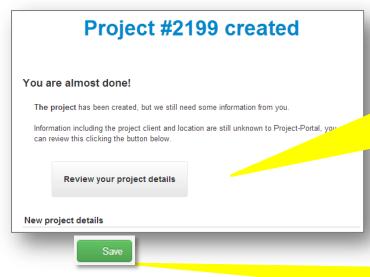
As we said, no one knows your project and its documentation like you do. Think carefully before using Broadcast Quotes, if your documentation is too sparse or too voluminous, Category Quotes may be a better solution.

# Quick Start

# Create a New project

- Email plans to : drawings@project-portal.com.au
- In subject line type: New Project
- Click Send
- Agility will process the drawings (1-2 minutes) and send you an email once your drawings have been uploaded.

## 2 Enter Project details

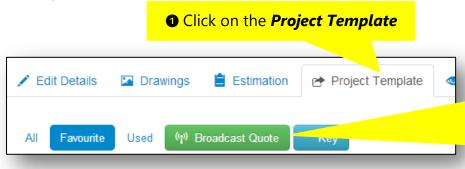


Open the email and click the review your project details button.

This will log you into the project portal, no password required

Click on the **Edit Details** tab, enter the project details and click save

## Request Quotes



2 Click **Broadcast Quote** Select Categories / **Suppliers** Add any additional comments and click send

**4 Relax** The Agility Help Desk will follow up your quotes with suppliers. You will receive an email alert when your quotes are ready. You can review your quotes from both the dashboard or project template.

# 3 Home - Dashboard

### Why have a dashboard?

If you manage multiple projects, or your projects overlap then the dashboard is a real life saver. It brings together the latest info from all your projects, to one central page making it easy to stay on top of things.

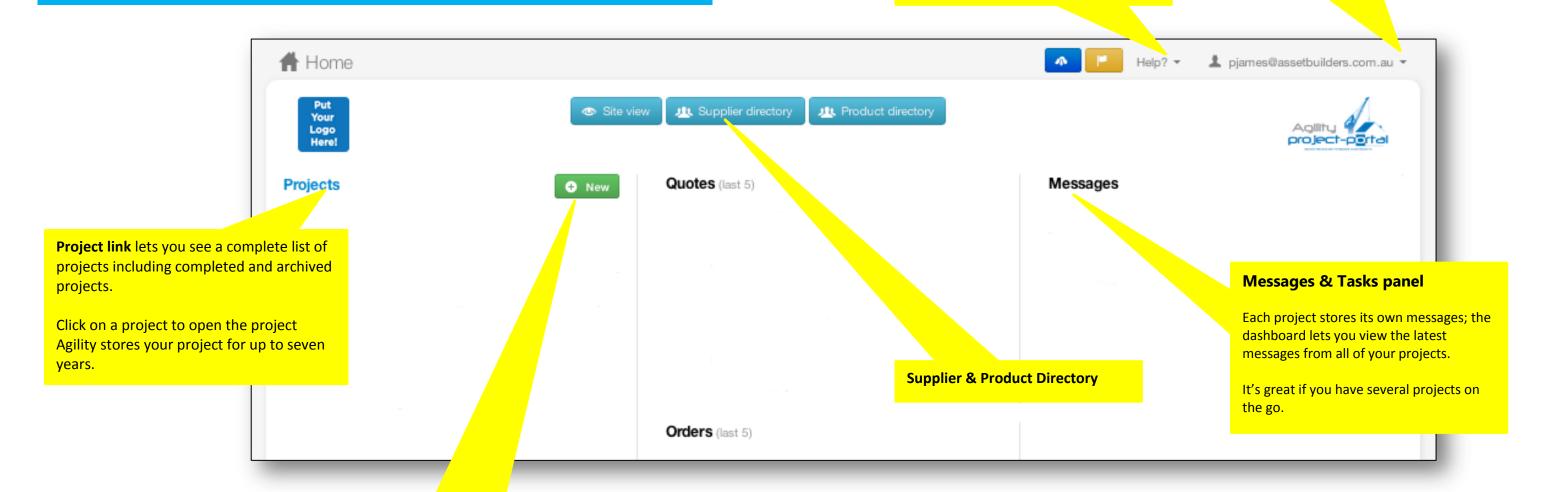
The dashboard is divided into three panels. 1 Projects, 2 Quotes 3 Messages

### Help Menu

- Help Desk
- User Guides
- How to videos
- Team Viewer

### **Customise your personal profile**

Click on the down arrow to access your personal and company profile.

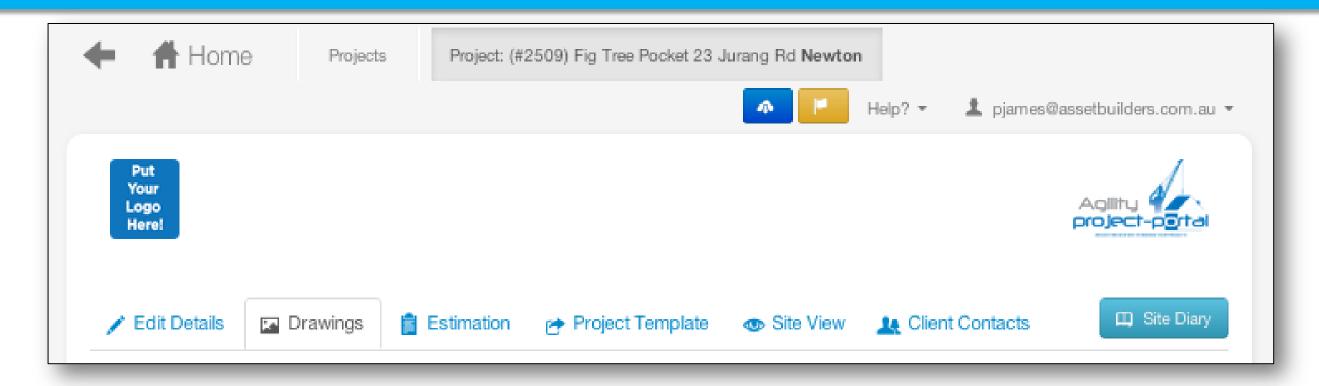


### **New Project**

Click on the green project button to create a new project.



Each project has its own dedicated project space which is divided into separate tabs that organise and store all of you drawings, quotes, messages, tasks etc. No need to file anything, but everything is at your finger tips.



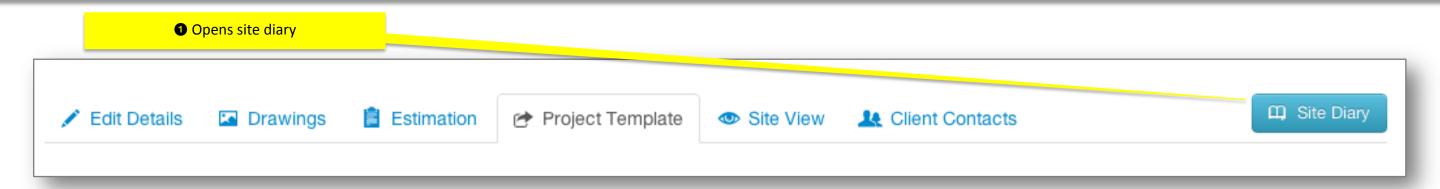
Each project is organised into a number of separate tabs. You can **open multiple tabs at the same time**, see section iii Web Browser tips and tricks

Edit Details	Enter your project details, eg address and manage the project status.
Drawings	Can be used to store and share all of your project documents, including drawings, contracts, pictures etc. You never need to worry about file size again. Access you drawings at the office, home and site, from your computer, Ipad or smart phone.
Estimation	Coming soon

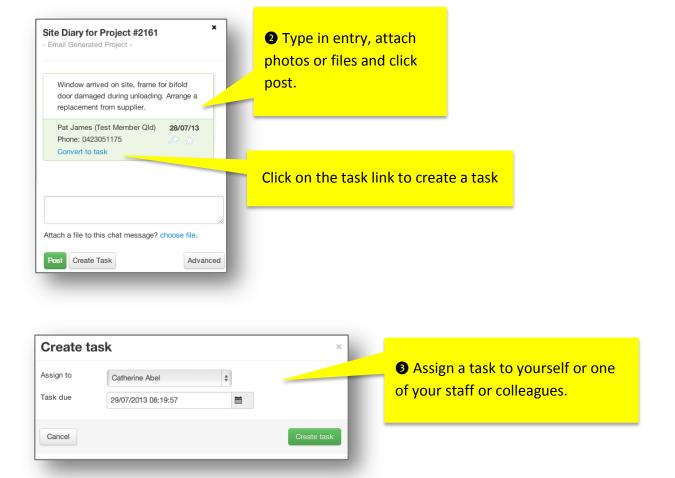
Project Template	Request your quotes and message suppliers . You can also add your own suppliers to the template.
Site View	Provides a visual time line of your project
Client Contacts	Lets you add your client so you can share drawings, message them
Site Diary	Each project has its own site diary. From prospects to completion, it can be used a number of different ways, e.g. simple CRM or client relationship management tool that helps you manage your clients, event log, reminders, pictures & files. Leaves paper diaries for dead

# 5 Site Diary

- Keep everyone in the loop
- Smooth transition from presale to estimation to construction to handover
- Ensure critical events are logged.
- Add photo or files to your entries

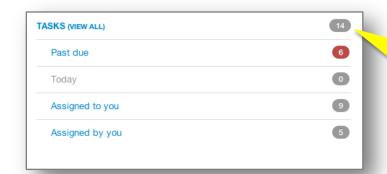


### **Project Site Diary**



## **Main Dashboard – Home Page**





It does not matter if the task is created from site diary entry or supplier message, view them all from the task dashboard.

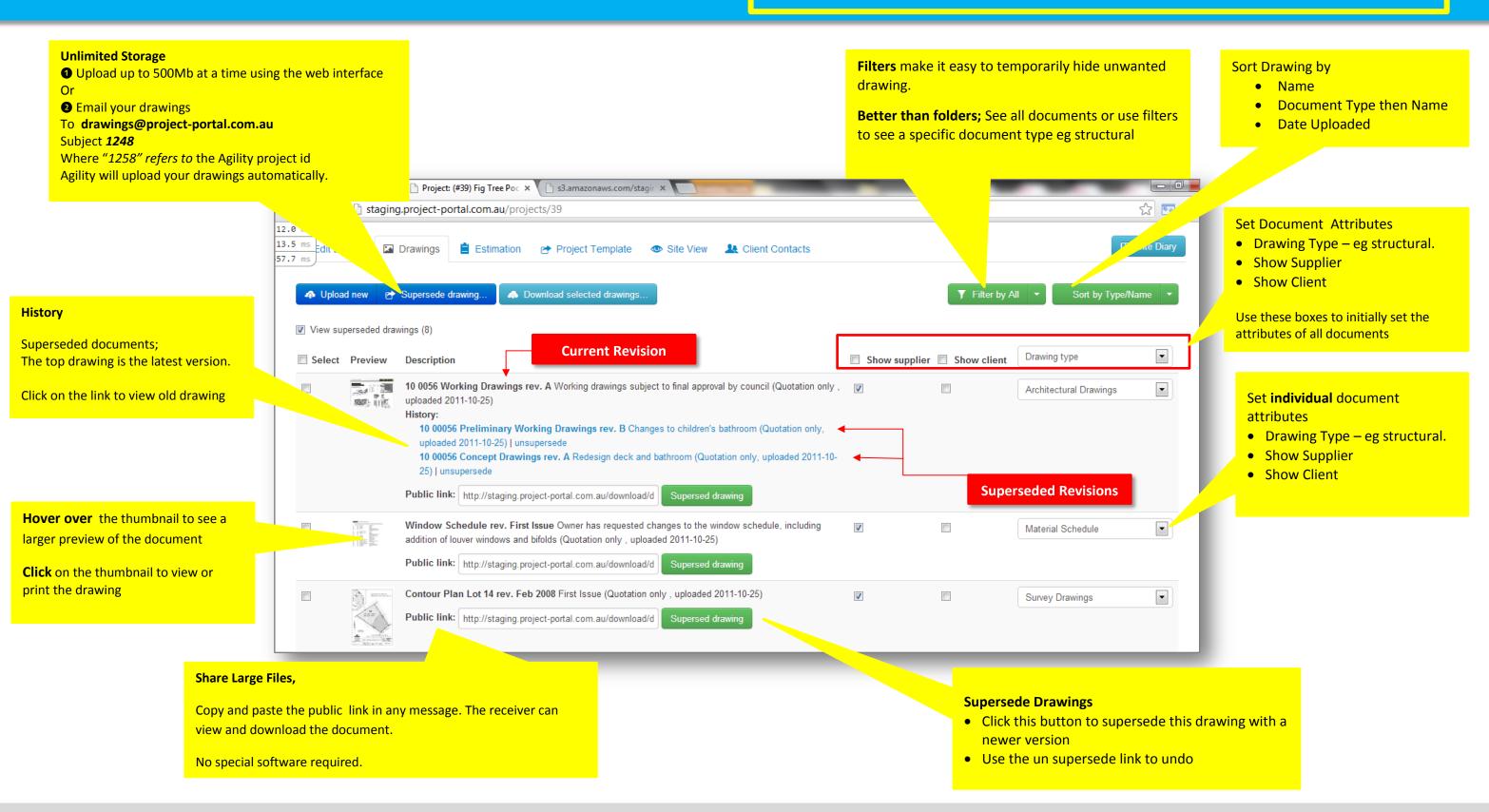
# 6 Document Control

### Store all of your client and project documentation in one place

- Access documents from your home, office or site computer, I-pad or smart phone
- Share big documents that are too large for email.
- Safe, Secure, Easy to use.

### Use a smart phone or Ipad?

• You can send photos directly to your project documentation or Site Dairy



# Project Template

Use the project template to initiate a Broadcast Quote

- Check Contract Pricing
- Request a re-quote
- Convert Quotes to Orders or place "Free Form Orders"
- Message suppliers





Projects

Single category quote • Used to request a quote or reauote.

Uses category checklist

# Home

1637) Taringa 99 Jesmond Rd Thompson

### Message a Supplier

.com.au 🕶

### Favourite Category

Click on the favourite button to mark the category as a favourite.

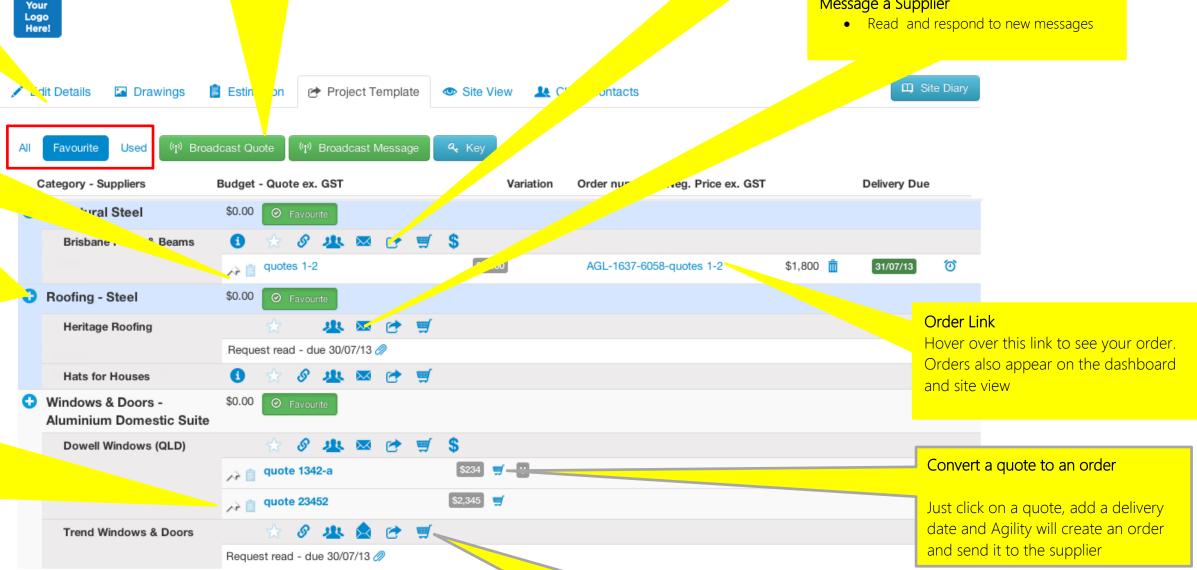
Use the **scoping button** to filter for favourite or used categories

### Add your own suppliers

Click on the blue + plus symbol to add your own suppliers to this category

### **Quote Link**

- Hover over the quote link to see a larger preview of the document
- Click on the thumbnail to view or print the quote
- Add notes to your quote for future reference
- Mark preferred quotes



### Free Form Order – No quote required

Just enter what you want to purchase and your order is sent to the supplier.

- Useful to call up a part delivery of a larger quote
- Nil Value orders can also be used to call up trades etc.
- Orders show up in site view



indicated.

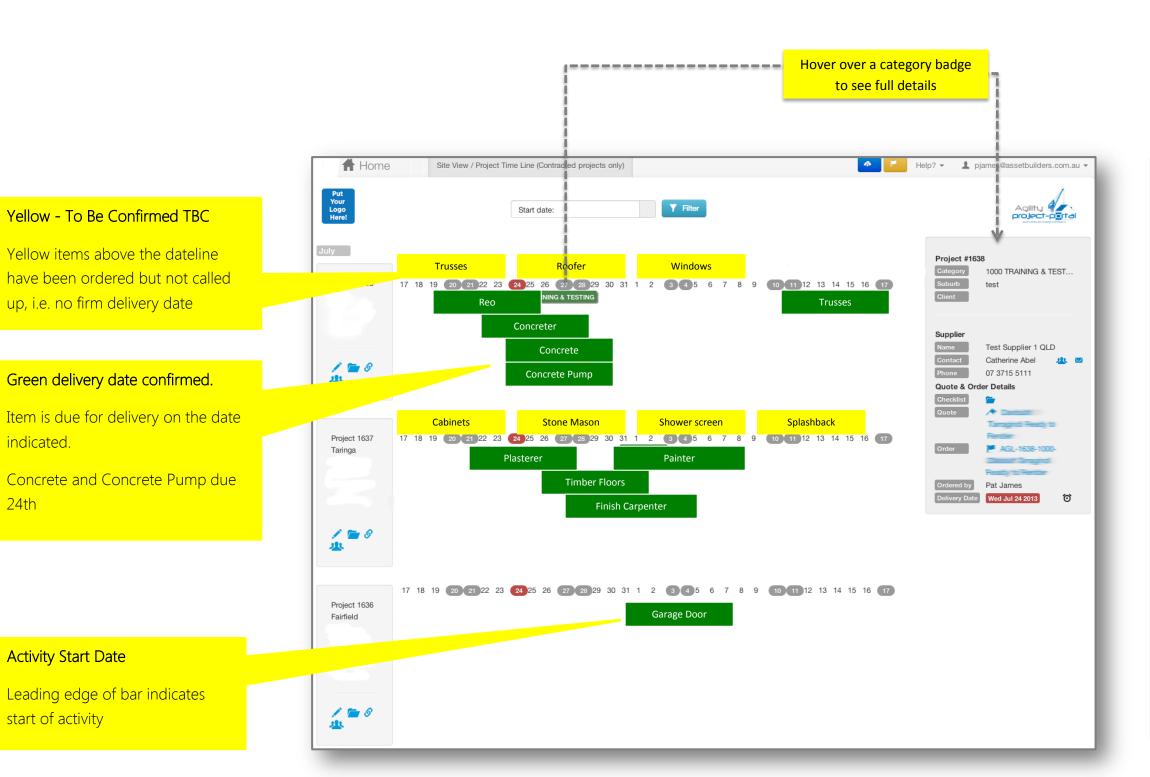
**Activity Start Date** 

start of activity

24th

Helps at the tactical level, Use actual or zero value orders to organise deliveries and sub-contractors

- Notifies suppliers
- Provides a visual representation of your site activities.
- Simplifies call up of materials and trades to site



Forget whiteboards and rigid theoretical planning tools that let you down. Agility Site View, creates a visual chart of your site activities.

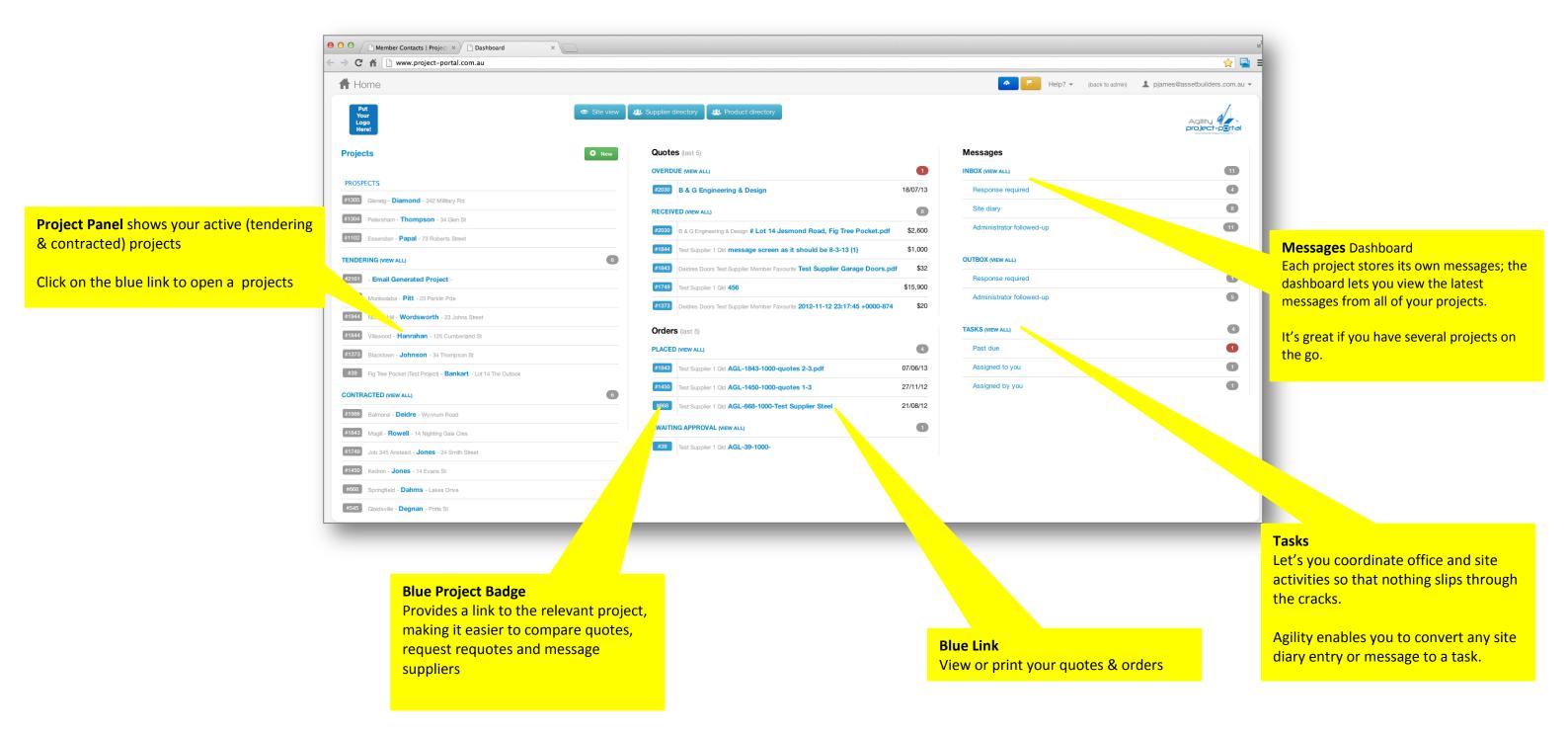
Let's face it, a rainy day and your best-laid plans turn to mush.

Site View provides help at the tactical level, you know, the place where brilliant plans collide with everyday real world realities.

Whenever you convert a quote to order, place a Free Form Order, Nil Value Order or call confirm delivery of an existing order Agility automatically

- Notifies the supplier
- Updates the Site View page

Whether you are managing one or one thousand projects the dashboard makes it easy to stay on top of the latest information.



# 9 b Dashboard Messages

Agility Project - Portal messaging has been designed with builders in mind.

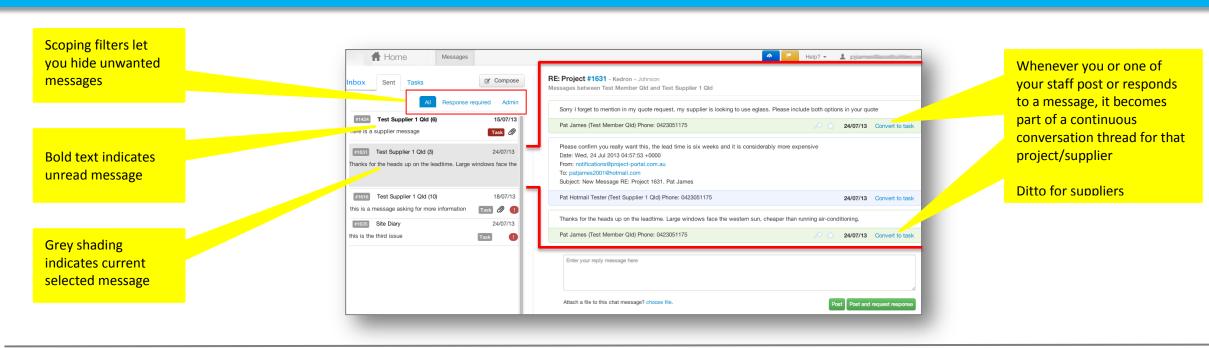
- Messaging posts a permanent record of the message in your message wall.
- · Sends an email
- Sends an SMS

Unlike emails which are point to point, that is person A to Person B, Project-Portal grouped based, is more like a series of whiteboards, where your team **Each project has its own messages** Messages can be created and viewed from the can share messages with the suppliers team. project template page. All messages for all projects can be Just click on the envelope icon read from the central message dashboard. **Response Required** Automatically flags messages that require a response. ⋖ Even messages that have been read stay response 17 INBOX (VIEW ALL) required until someone in 11 your team actually sends a 14 response. 28 Administrator followed-up OUTBOX (VIEW ALL) 4..... 4 19 Administrator followed-up 14 TASKS (VIEW ALL) 6 0 9 Assigned to you 5 Assigned by you Any message or site diary entry can be tagged as a task. You can assign a task to  $\Box$ Project yourself or to other members of your team.

# 9 c Messages Dashboard

The Agility Project-Portal multi modal messaging has been designed with builders in mind.

- Messaging keeps a permanent record of the conversation message in your message wall.
- Sends an email or SMS



# Why **Agility** messaging

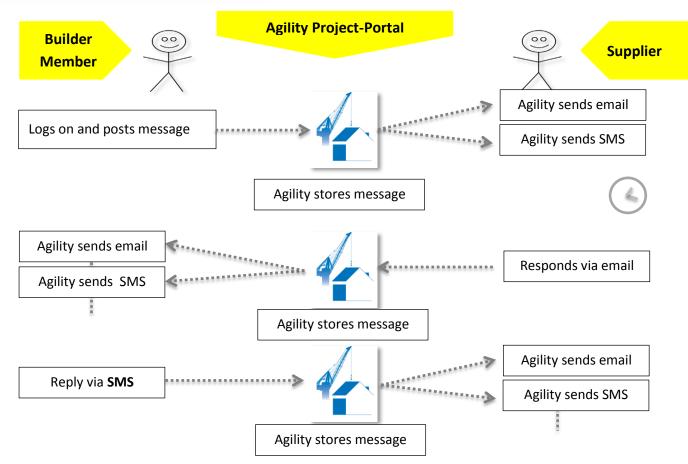
Builders go to great lengths to ensure that all of their documents are located in one place, meantime important contract emails are strewn across multiple email addresses. Your emails deserve a central repository like your other critical documents. Agility solves this problem.

### **How it works**

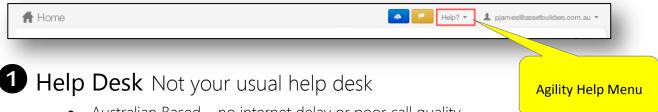
It does not matter whether the recipient replies to your initial message via email, SMS or directly with their own web post.

Agility's multi-modal capability **threads all replies into a single**, complete, coherent conversation.

Agility keeps everyone in the loop, reduces misunderstandings and puts you on a very sure footing in the event of a dispute.



# 10 Help & Support



- Australian Based no internet delay or poor call quality
- 07 3716 7444
- Email agilityhelpdesk@project-portal.com.au
- English as a mother tongue
- Knowledgeable Helpful Friendly
- 2 You Tube Channel Provides short video clips that get you going Shows you how to get the most from Agility, including i-pads and i-phones.

  Just Google you tube AgilityHelpDesk or paste the link below into your web browser http://www.youtube.com/channel/UCA-1vdd86KFjbVMBy8NAnnA
- Agility Knowledge Base A great reference tool

  Agility Knowledge Base is a growing repository of helpful articles that cover a range of Agility technical issues. https://sites.google.com/a/project-portal.com.au/agility-knowledge-base/
- **Breaking News** Keeps you up to date with the latest improvement Whenever something important changes we let you know. Read now or mark to read later, it's your choice. Need to refresh your memory; review previous news postings, simply click on the V symbol next to your username (upper right hand side of your screen)
- **5 Update Friday** Every Friday, one email that keeps you up to date Bombarded by spam, we know how it feels. We gather the news and give you succinct weekly digest called *Update Friday*.
- **Team Viewer** For those times when we cannot be there in person Let's us share our screen and vice versa, it is the next best thing to being there in person. To download the Team Viewer app from the Agility website, click on the *I need help* option and select the PC or Mac version.





Agility Project-Portal Accredited Suppliers

BEGINNERS GUIDE
PROJECT - PORTAL

Version 2 November 2013

www.project-portal.com.au

# Suppliers Table of Contents

Free Support, Help Desk 07 3716 7444

- Web Browsers Tips & Tricks
- 2 Logging-On There is more than one way to log on
- It starts with a quote request
  - Responding Directly via the Web (Preferred) Web response, safe, and simple, direct to the builder, also provide additional functionality that is just not possible with emaill.
  - **5** Responding Using Email
- 6 a Dashboard Provides an overview of your project-portal
  - 6<sub>b,c</sub> Messaging

Understand how team based messaging works and how it can help your business

- Customise your personal profile Optional Customise notification alerts, update your contact details
- 8 Customise your company profile Optional Customise company lead-time, link to drop box and more
- **10** Help & Support Get the most from the Agility

# Web Browser Tips

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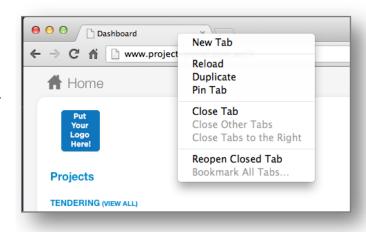
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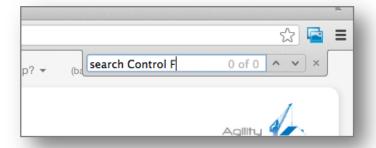


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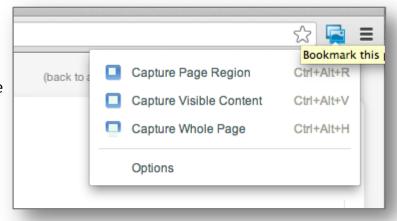
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#### **Using Browser Plug Ins**

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Call the help desk for more details.



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# 2 Logging On

### Don't share your Log On

Agility is group based. This means that you can view postings made by other members of your team and visa versa. We feel this is a much better solution then sending everyone a just in case email. Agility makes it easy for you to access an organised conversation thread, the whole story if you like, whenever you need it. For example if someone is sick, on annual leave.

If you share your log in, other users cannot be sure who sent what and importantly who they should contact in the event something is not clear.

### Logging On - There are three ways to log on

① Go to www.project-portal.com.au, click on the "I'm a Supplier" link and enter your email address and Agility password. This will let you access to all of your projects.

#### Or

2 Click on the link in the notification email no password required. This will give you access to this project, your dashboard, but you will need to log in to see other projects.

#### Or

3 This will sound silly, but we did not know where else to say it. Don't log on, simply reply to the notification email. Section five will show you how.

Agility project-portal		
Welcome to the Project Portal		
I'm a Supplier		
Email		
Password		
✓ Remember me		
Sign in or forgot your password?		

Quote request Project #2366. Narangba - Ss 226.4		
Jason See ( ) from M ( ) Homes has requested a quote from you.		
To respond to this quote request,  1. Click reply,  2. Artan your quote (PDP), single attachment only.  3. Enter the \$ amount (no commas, no cents, ex (SST) in the space provided,  4. Click send.		
Quoted Price (excludes QST):  Scommas, no cents (e.g. 1234 not \$1.234.00),  Enter your price above.		
If you prefer, you can view and respond to the quote online.  Need assistance? Call the help desk on 07 3716 7444.  Additional Information		
please supply quote for electric roller door as per plan. If you have any questions or require further information please don't hesitate to call.		
Quote request details		
The quotation checklist is attached to this email, however you can follow this link to  View the checklist or drawings ceiline, Message or request more information from the builder, View the builders full contact details.		
Drawings		

₿

Don't log on, simply reply to the notification email.

# Quote request Project #2366. Narangba - Ss 226.4

Jason Seed Homes has requested a quote from you.

To respond to this quote request,

- Click reply
- Attach your quote (PDF), single attachment only.
- 3. Enter the \$ amount (no commas, no cents, ex GST) in the space provided,
- Click send

#### Quoted Price (excludes GST):



o commas no cente (e.g. 123/ not \$1 23/ 00)

Enter your price above.

If you prefer, you can view and respond to the quote online.

Need assistance? Call the help desk on 07 3716 7444

#### **Additional Information**

please supply quote for electric roller door as per plan. if you have any questions or require further information please don't hesitate to call.

#### Quote request details

The quotation checklist is attached to this email, however you can follow this link to

- · View the checklist or drawings online,
- . Message or request more information from the builder,
- · View the builders full contact details.

#### Drawings

# Normally\* you will receive a quote request via email

notifications@project-portal.com.au

The notification email will contain the following:-

- 1. Instructions on how to obtain drawings and submit your quote.
- 2. Builders contact details
- 3. Project Identifier i.e. Number , Suburb & Client
- 4. Link that provides *Limited Access* to the project (no password required)
  - o View, print or download the quotation checklist
  - Select and download the most up to date drawings
    - Individually or
    - As a zip file or
    - Via drop box.
  - o Request additional information
  - Submit your quote
  - o Decline to quote
- 5. Link to download a drawings (zip file)

\*Normally - May vary depending on your company and personal profile settings. Please note: Agility is flexible, if you have unusual IT requirements please contact the help desk to discuss your needs

## You have two ways to respond

- Via the web (section 4)
- Via email (section 5)

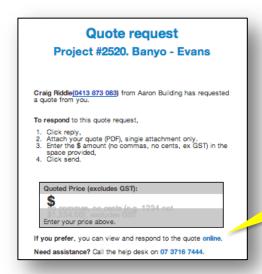
# 4 Responding to a quote request (directly via the web)

### What is a quote request?

When the builder wants a quote from you the project-portal will send you a notification email that includes full instructions that explain you can access drawings and submit your quote.

The notification email can be divided into 4 sections, see below.

### **Notification Email**

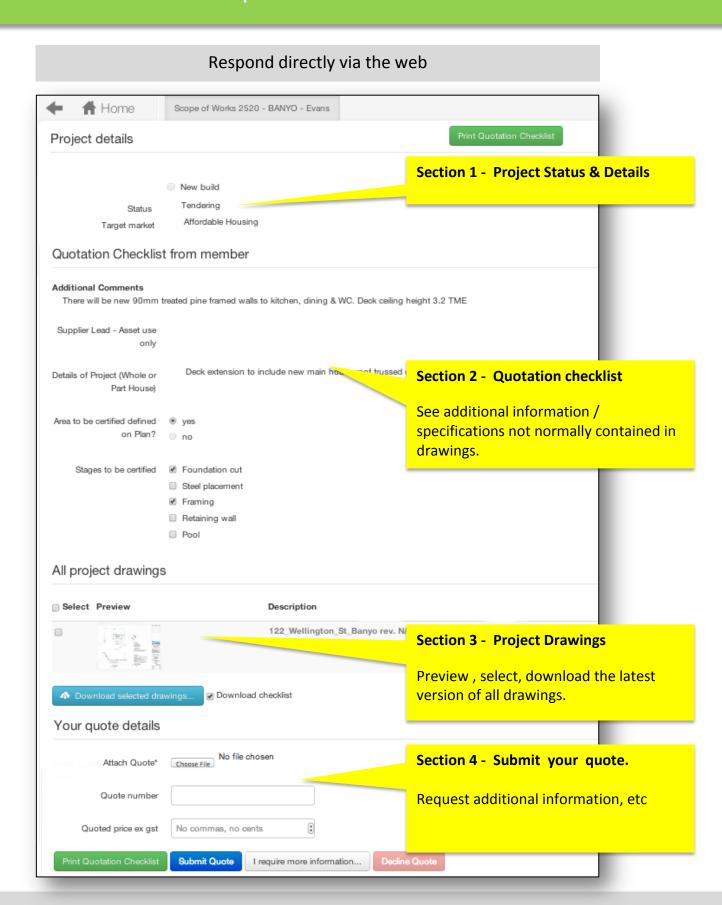


Section 1 - respond directly via the web

Click on the "online" link

### Online let's you

- View and print drawings
- Request additional information
- Submit more than one quote



# 5 Responding to a quote request (via email)

### What is a quote request?

When the builder wants a quote from you the project-portal will send you a notification email that includes full instructions that explain you can access drawings and submit your quote.

The notification email can be divided into 4 sections, see below.



#### Section 1 – the response section

If you choose to replying **via email**, simply click reply, attach you quote (PDF) and enter the amount in the box shown.

# Additional Information There will be new 90mm treated pine framed walls to kitchen, dining & WC. Deck ceiling height 3.2 TME Quote request details The quotation checklist is attached to this employed can follow this link to • View the checklist or drawings online, • Message or request more information from the builder, • View the builders full contact details.

### Section 2 – Quotation Checklist

The quotation checklist provides builders a simple specification / checklist that complements their drawings and eliminate unproductive telephone tag, and follow up emails.

Quotation Checklists have been specifically developed for each category.

The *Quotation Checklist* is sent as an attachment to the notification email.

#### Drawings

To view or download the drawings linked to this quote request, please use either Option A (Dropbox) or Option B (pre-defined download) or Option C (let me select the drawings I want to download).

Option A - Use dropbox - Preferred

You can register Agility with your dropbox account: enables Agility to automatically forward any linked drawings to your dropbox account. It is easy, fast, reliable and safe.

To link your dropbox account, takes 30 seconds, simply...

- Log onto <u>www.project-portal.com.au</u>
- Click on the V symbol, next to your email address on the right hand side of the screen,
- Click on settings,
- Click on the register dropbox link and follow the instructions

If you don't have a Dropbox account, simply browse to www.dropbox.com to create a free account.

Option B - Predefined Download

Click here to download a ZIP file containing the relevant drawings.

Option C - Manual Download

Click on this link to manually select and download your drawings.

#### Section 3 – Drawings

The Project-Portal provides a number of different options to enable suppliers to download drawings without any special software.

Downloading drawings overcomes file restrictions associated with email.

Note Option C – Manual download lets you review all drawings and ensures you have access to the latest revision of drawings, including any that have changed since the quote request was generated.

#### Email system validation token

Please do not modify the lines below.

This information is included so that the Agility ProjectPortal emailing system can verify the validity of this
email and all responses.

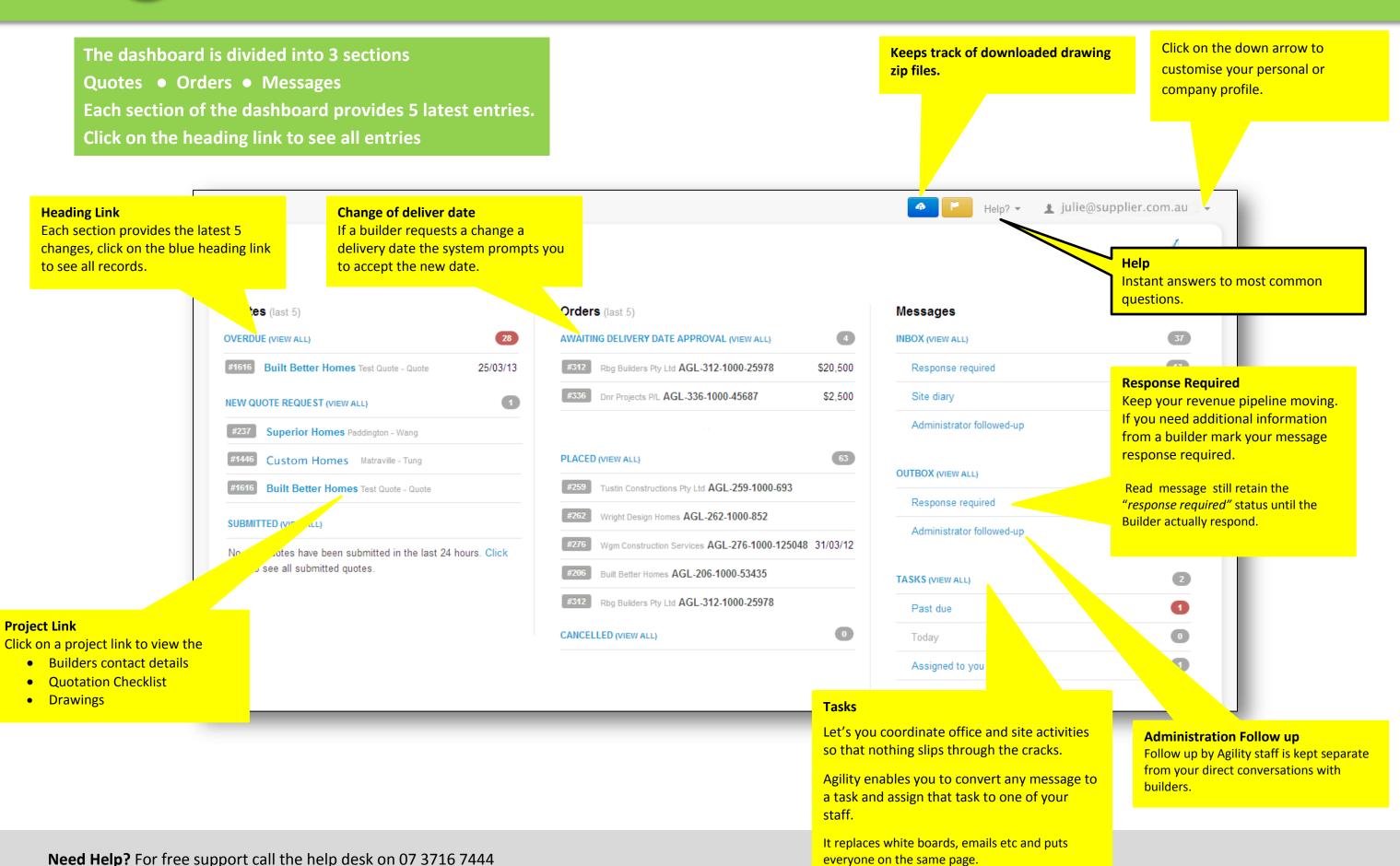
#### **Section 4 – Validation Tokens**

The email validation tokens are used by Agility to process email responses.

You can forward the request to a colleague. Provided they are listed in your organisation's contacts they can respond on your behalf.

Warning: Do not change email validation tokens

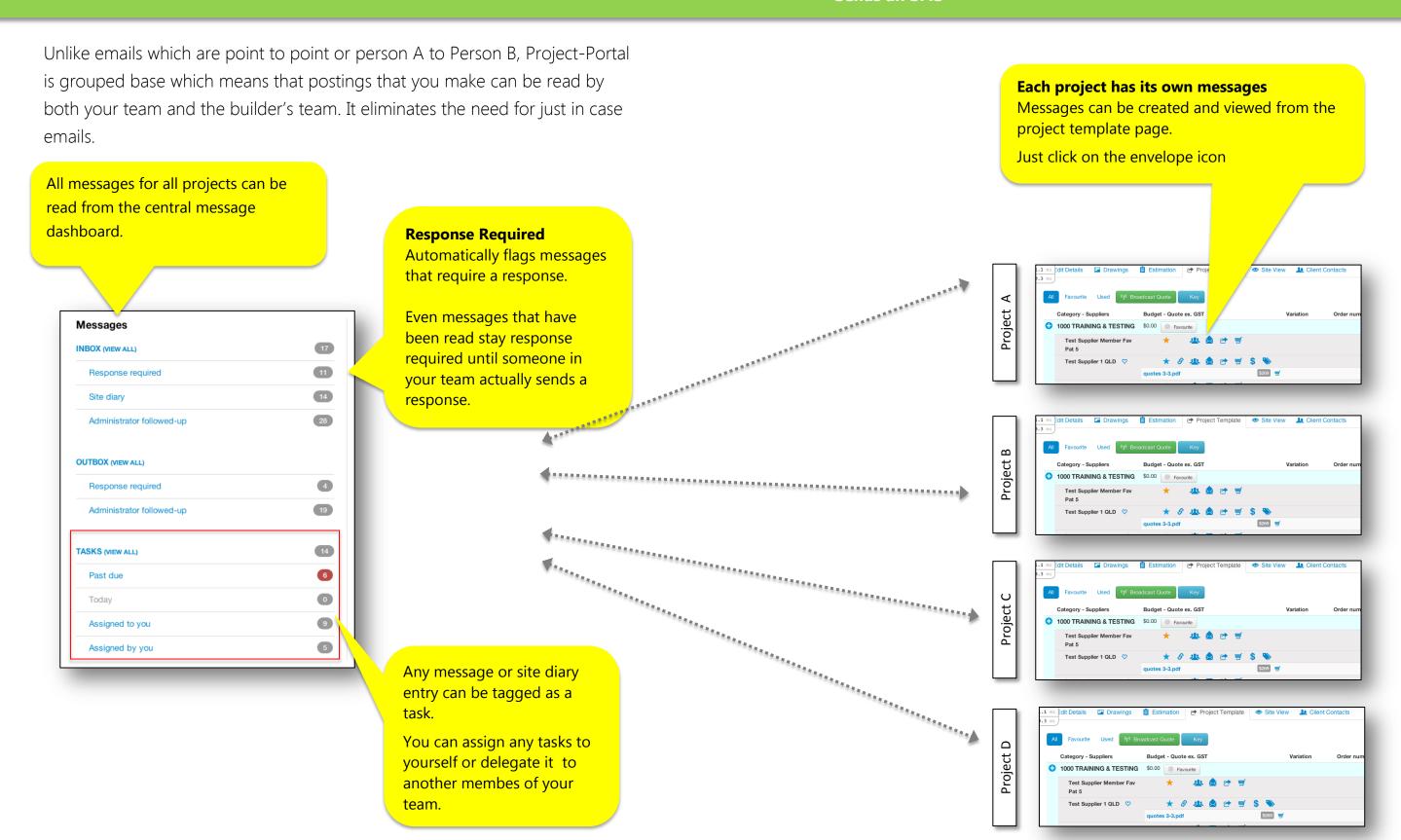
# 6 Dashboard



# 6 b Dashboard Messages

Agility Project - Portal messaging has been designed with builders and suppliers in mind.

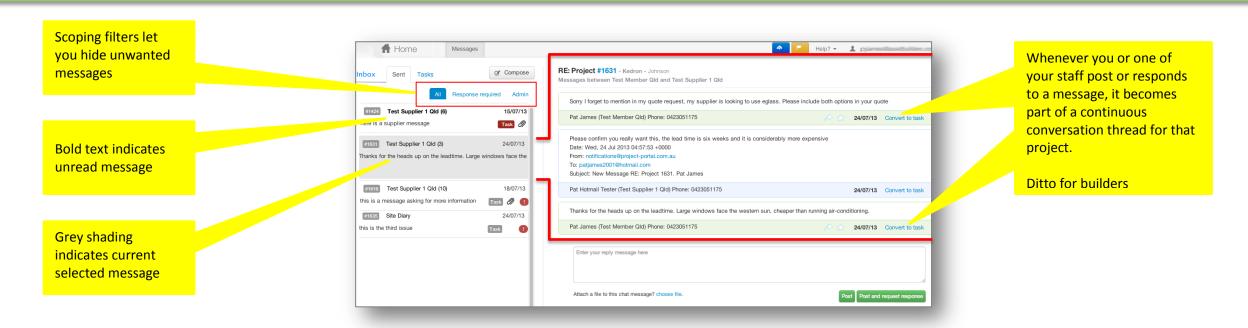
- Messaging posts a permanent record of the message in your message wall.
- Sends an email
- Sends an SMS



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- Sends an email or SMS



# Why **Agility** messaging?

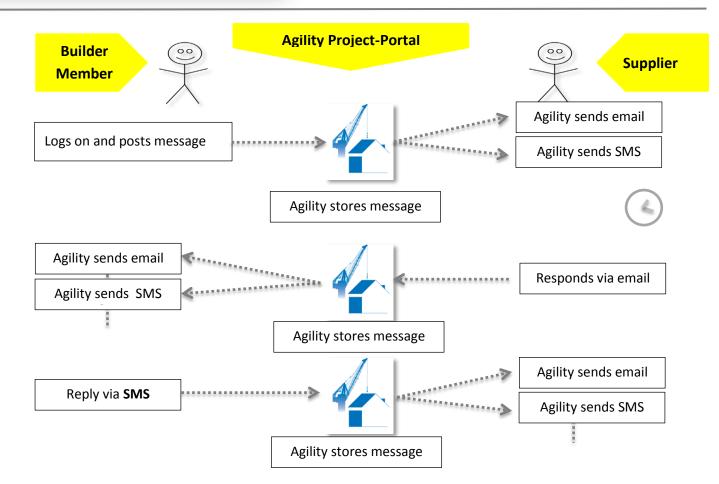
Many suppliers go to great lengths to ensure that all of their documents are located in one place, meantime important contract emails are strewn across multiple computers and email addresses. Your emails deserve a central repository like your other critical documents. Agility solves this problem.

### **How it works**

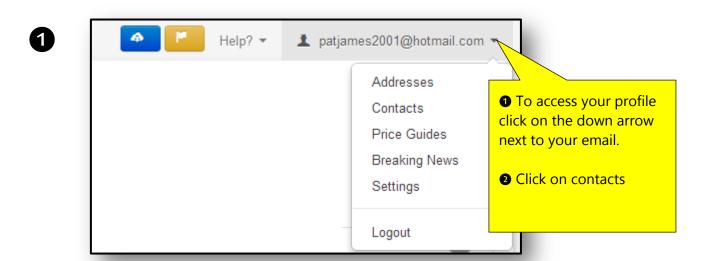
It does not matter whether the recipient replies to your initial message via email, SMS or directly with their own web post.

Agility's multi-modal capability **threads all replies into a single**, complete, coherent conversation.

Agility keeps everyone in the loop, reduces misunderstandings and puts you on a very sure footing in the event of a dispute.



# Customise your personal profile



# Home Help? ▼ patjames2001@hotmail.com **Full Name** Email Deidre deidre@supplier.com.au Pat pat@hotmail.com sharon@.supplier.com.au Sharon Catherine catherine@supplier.com.au You can see all your organisations contacts, you can **edit** your own contact Your company's designated admin contact can edit all contacts

# Customise your company profile

▲ patjames2001@hotmail.com ▼ **1** To access your profile click on the down arrow next to your email. Addresses Contacts 2 Click on settings Price Guides Breaking News Settings Logout **Lead Time** Agility used the quote and order lead-time to give the builders a heads as to when the quote will become overdue. If no leadtime is specified the default is 5 days. (in days) **Standard Terms and Conditions** Logo Cut and paste your standard terms and conditions here. When a builder requests a quote they will Promote your business and brand. see your standard terms and Dropbox conditions. Upload your logo. Link your drop box account. When a builder requests a quote relevant drawings will be forwarded directly to your drop box account. See the you tube demonstration for more details.

## **Logo file types**

using the pre-set company profile.

Agility will accept most type of image files eq

- JPEG
- Giff
- PNG
- But not PDF files

Agility will automatically resize your logo.

Need help? Call the help desk.

### **Standard Terms and Conditions**

When you upload a quote, agility only accepts one file, preferably a PDF. But what if you also want to make the builder aware of your standard terms and conditions.

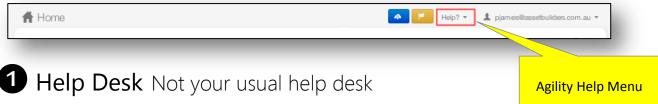
There are several options

• You could combine your separate PDF files into one file and then upload that file.

Or

• You could just add your terms and conditions to the portal.

# 9 Help & Support



- Australian Based no internet delay or poor call quality
- 07 3716 7444
- Email agilityhelpdesk@project-portal.com.au
- English as a mother tongue
- Knowledgeable Helpful Friendly
- 2 You Tube Channel Provides short video clips that get you going Shows you how to get the most from Agility, including i-pads and i-phones.

  Just Google you tube AgilityHelpDesk or paste the link below into your web browser http://www.youtube.com/channel/UCA-1vdd86KFjbVMBy8NAnnA
- Agility Knowledge Base A great reference tool

  Agility Knowledge Base is a growing repository of helpful articles that cover a range of Agility technical issues. https://sites.google.com/a/project-portal.com.au/agility-knowledge-base/
- **Breaking News** Keeps you up to date with the latest improvement Whenever something important changes we let you know. Read now or mark to read later, it's your choice. Need to refresh your memory; review previous news postings, simply click on the V symbol next to your username (upper right hand side of your screen)
- **5 Update Friday** Every Friday, one email that keeps you up to date Bombarded by spam, we know how it feels. We gather the news and give you succinct weekly digest called *Update Friday*.
- **Team Viewer** For those times when we cannot be there in person Let's us share our screen and vice versa, it is the next best thing to being there in person. To download the Team Viewer app from the Agility website, click on the *I need help* option and select the PC or Mac version.